

Social Care, Health & Housing

# Immediate Response Night Care Service



**If you require this information  
in large print, Braille or on  
audiotape please 01267 228925**

Information about services provided by  
Carmarthenshire County Council can be  
found on the council's website:  
[www.carmarthenshire.gov.uk](http://www.carmarthenshire.gov.uk)

## The Immediate Response Night Care Service has been developed to provide an out of hours social care emergency response service in Carmarthenshire.

The aim of the service is to support service users and carers and to avoid unnecessary admission to hospital or long-term care.

The team providing the service respond to planned and unplanned non-medical personal care calls during the night. They do not provide medical care.

Staff working within the team are domiciliary care practitioners, working in pairs from bases in each area – Aman Gwendraeth; Llanelli and the Three Ts. The team use council owned 4x4 vehicles that are unused at night as they are a mobile response unit and not a night 'sitting' service.

The team operates from 21:00 hours until 07:00 hours and supports other night services e.g. GP Out of hours; Acute Response Team and A & E departments.

All referrals for emergency unplanned care to the team go through the Careline Service, and the teams are also able to contact colleagues from other night services through Careline. Planned care is provided via the Assessment and Care Management teams

